

PPG Minutes for Meeting 25.6.25

19.00-20.30

1. Attendees and Apologies

John Tresadern	JT Chair
Dr John Williams	JW Partner
Sarah Robb	SR Practice Manager
Lottie Barnes	CB Practice Staff
Jenny Powell	JP Member
Sue Lane	SL Member
Margaret Jay	MJ Member
Jenny Newton	JN Member
Roger Price	RP Member
Will Astill	WA Member
Sue Burfoot	SB Member

1.1 JT Introduced and welcomed Margaret Jay to the Group.

2. Approval of Minutes for Meeting 19.3.25

3. Matters Arising:

3.1 Website The representation of the PPG on th web page is still to be achieved **(ACTION Megan)**

3.2 Highfield students on the PPG – we still await a response from Highfields **(ACTION Dr Henry)**

3.3 Daytime meetings – proposal to float the idea using Facebook. It was felt it might be of help particularly for young parents. **(ACTION ALL)**

3.4 Adverising the PPG on seats – still work to do **(ACTION ALL)**

3.5 PCN/Collaborative – JT reported that The Dales Community Voluntary Services had lost funding and with if The Dales Collaborative. Issue here _ The collaborative have provided a meeting platform linking Primary, Secondary and Tertiary services. They are/have been valuable bodies for information exchange and action. Ms Hetherington suggested the possibility of creating a collaborative from our PCN. Rick Gooch, Dales PCN Manager, is in favour but with many reservations This would entail agreement from other surgeries in our PCN – Dr Williams offered to contact them to test the idea.

(ACTION Dr Williams and JT)

3.6 Progress at Chesterfield Hospital was outlined including the production of a booklet giving guidance in relation to mental health and the creation of a dedicated discharge team with Alison Hill as team leader– our contact will be maintained. Healthwatch has produced a Report ‘Working Together to Improve Hospital Discharge – contact, Healthwatch 01773 880786

3.7 Supporting C/YP and SEND patients. Dr Williams is to discuss with Ms Hetherington the possibility of engaging with schools regarding the nature and content of purpose. (ACTION Dr Williams and JT)

4.0 PCN Report – full copy circulated prior to meeting. More finance has been made available and Team Up and home visits teams able to provide more nurses, paramedics, and providing more support for home visits across the PCN.

5.0 Stethoscope Report full copy circulated Prior to meeting. Staff updates included the sad note of the death of Emma, one of the cleaning staff, who will be much missed. Dr Shaikh will leave at the end of July and we welcome Dr Ebrahim and Dr Ibraheem joining. As Lucy has moved on there are vacancies in reception and a cleaning role. Notifications of Staff Location are now in the foyer by the self check machine and Following a pipe burst there is now an Emergency Procedures notice board for staff. Nurse Jade has given birth to Elodie

so congratulations to Mum and daughter. A number of staff are supporting Ashgate's Sparkle Walk. Staff development and developments include COPD (Chronic Obstructive Pulmonary Disease) training has been undertaken by Leanne Roose and Rachel is beginning smear taker training. Dr Fray is scaling back his administrative responsibilities. Lottie will take up parts of this role. The Practice has applied for funding under the NHS Utilisation and Modernisation Project., which is aimed at boosting primary care to sort the intended shift of resources to help keep people out of hospital by increasing the provision of primary care.

6. JT drew attention to ICB handout that was sent out giving details of developments in supporting Women's Health and 19 year Plan Report and another report on developments in Urgent Care. Details available www.derbyshireinvolvement.co.uk SB described her experience of going for a hearing test and subsequent provision of equipment - all of which was unsatisfactory.

7. GP Appointments and Switchboard are topics that are frequently raised in many practices particularly as issues in the provision of 'continuity of care'. In relation to issues raised by two patients SR gave a detailed responses and both patients were satisfied. As however, the whole issue of obtaining appointments that totally satisfy patient expectations/desires these issues are likely to continue, especially with pressures to make more and more of these procedures take place online. We need to take careful note of this whole area including problems encountered in other practices.

(ACTION ALL)

8.AOB Note was made of ICB interest in the use of Microsoft Copilot over many functions in organizing information.

DATE OF NEXT MEETING Wednesday 10 September.2025

